

## **This letter contains important information regarding your upcoming stay.**

Dear Owners and Guests,

Your stay at The Lake Placid Club Lodges is just around the corner and we look forward to seeing you soon. Due to changes brought on by the COVID-19 virus, we wanted to communicate with you prior to your arrival to inform and prepare you for your upcoming stay.

**IMPORTANT – Effective November 4, 2020**, New York Governor Andrew M. Cuomo has announced new guidelines allowing out-of-state travelers to New York to “test out” of the mandatory 14-day quarantine. Travelers from states that are contiguous with New York will continue to be exempt from the travel advisory; however covered travelers must continue to fill out the [Traveler Health Form](#). Essential workers will continue to be exempt as well.

**For any traveler to New York State from out of state, exempting the contiguous states**, the new guidelines for travelers to test-out of the mandatory 14-day quarantine are as follows:

For travelers who were in one of the non-contiguous states for more than 24hours:

- Travelers must obtain a test within three days of departure from that state.
- The traveler must, upon arrival in New York, quarantine for three days.
- On day 4 of their quarantine, the traveler must obtain another COVID test. If both tests come back negative, the travel may exit quarantine early upon receipt of the second negative diagnostic test.

For travelers who were in one of the non-contiguous states for less than 24 hours:

- The travel does not need a test prior to their departure from the other state and does not need to quarantine upon arrival in New York State.
- However, the traveler must fill out the Traveler Form upon entry into New York State, and take a COVID diagnostic test 4 days after their arrival in New York.

Information about the new guidelines can be found at <https://www.governor.ny.gov/news/governor-cuomo-announces-new-guidelines-allowing-out-state-travelers-test-out-mandatory-14-day>

As you can imagine, COVID-19 is having a major impact on resort operations. The resort staff works constantly to implement new operating procedures that comply with mandatory state and town safety standards that have been set for lodging establishments. The safety of our guests, employees, and community remains our primary focus. Our staff is being trained on new operating procedures and our cleaning products and procedures meet all CDC guidelines.

While the resort will do everything it can to ensure the safety of our staff and guests, there is an inherent risk of exposure to COVID-19 in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. By visiting the Lake Placid Club Lodges, you are voluntarily assuming all risks related to exposure to COVID-19. For those reasons, we ask and expect that all guests protect themselves, and our staff, by implementing the safety measures that you feel you need. This may include frequent hand washing, wearing a mask or face covering, practice of social distancing and the wearing of gloves or other protective equipment.

**PLEASE NOTE:** We are asking that anyone with reservations contact the resort to confirm your arrival or to cancel. This way we can ensure that our staff is adequately prepared for each week. It would be very helpful to know if you are coming a day late or leaving early to lessen the workload on Housekeeping. This also provides the opportunity to answer any further questions you may have prior to your arrival. Please call the resort at (518) 523-3361 or email us at [frontdesk@lakeplacidclublodges.com](mailto:frontdesk@lakeplacidclublodges.com). We also ask that you have patience with us with the ability to check in early or on time.

Despite all these restrictions and changes, we are fully committed to doing all we can to keep the family-friendly service and vibe at the Lake Placid Club Lodges alive and well! We will be smiling behind our masks and will navigate this unprecedented and interesting season with an open mind and great optimism.